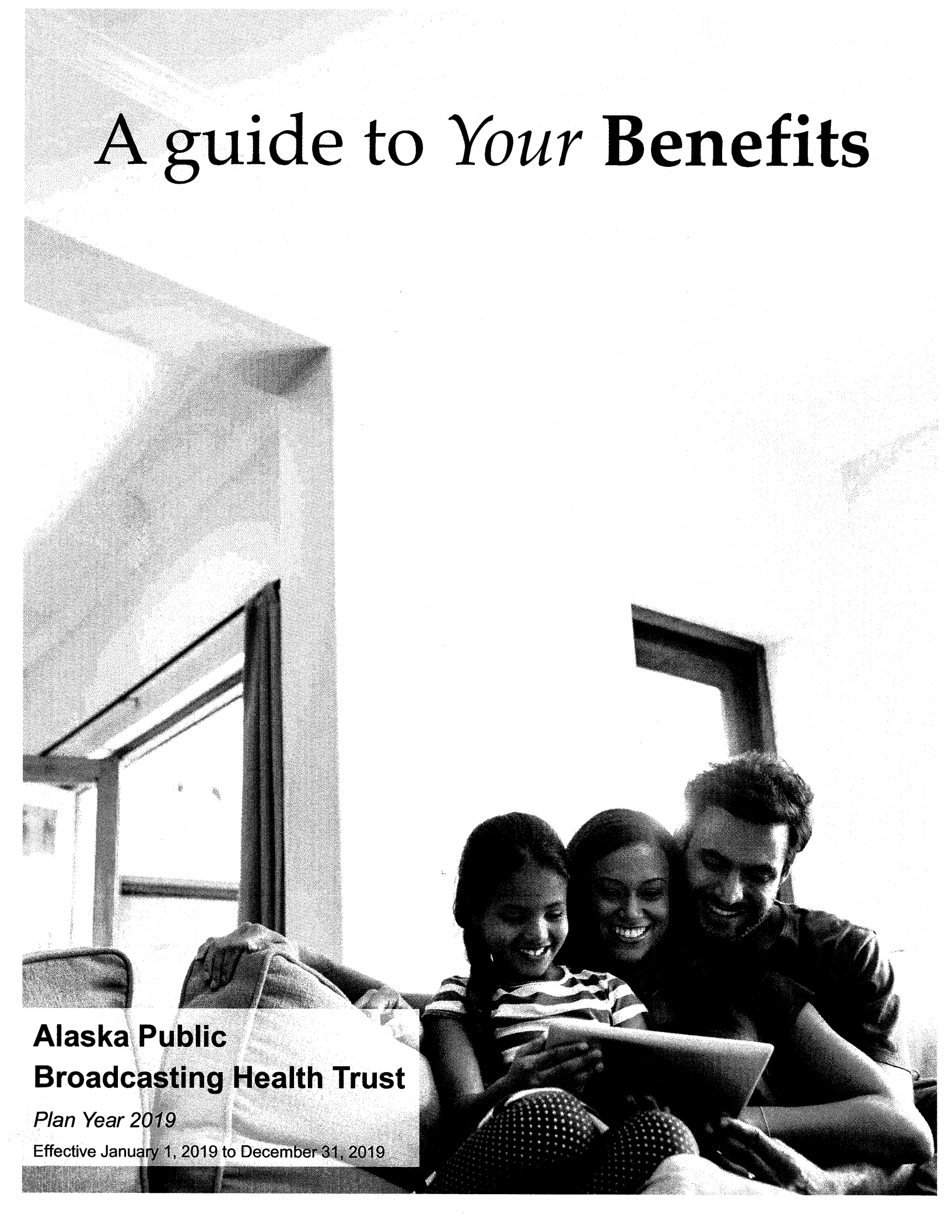


A guide to *Your* Benefits



**Alaska Public
Broadcasting Health Trust**

Plan Year 2019

Effective January 1, 2019 to December 31, 2019

Your Benefits Package

Please review this guide to learn about the benefit options available to you, so you can make informed decisions about your health care. When you make smart, well-informed decisions, you reduce your out-of-pocket health care costs, and help control the rising cost of health care premiums.

When Can I Make Benefit Elections?

There are three enrollment opportunities for benefits:

1. **When you are initially eligible for coverage.** You have a certain number of days from the date you are eligible for coverage to submit your enrollment.
2. **Special enrollment opportunity.** This is a limited enrollment period that opens if you have lost other coverage due to a reason beyond your control, or you have a qualified family status change.

Examples of qualified family status changes that allow you to change some of your benefits during the year include:

- Marriage or divorce
- Death of your dependent child or spouse
- Change in your or your spouse's employment status that results in loss or gain of coverage
- Birth, adoption, or change in the custody of your child

3. **Annual open enrollment.** APBHT open enrollment is **November 26 to December 14**. This is the time of year to add or delete coverage for any eligible dependents. If you do not enroll an eligible spouse or child now, you may only add that person on the company's plan during next year's open enrollment period or a special enrollment opportunity.

Who's Eligible?

Before you get started, be sure to understand who may be covered on the benefit plan.

To determine the benefits for which you may be eligible, please refer to the benefits eligibility requirements table. You are eligible to participate in these plans upon meeting each plan's eligibility requirements. You also have the option to enroll your eligible dependents in some of these plans.

Eligible dependents may include:

- Lawful spouse or domestic partner
- Children: Child under 26 years of age, Natural or legally adopted, or Minor or foster child for whom you or your spouse has legal guardianship

You must sign up your eligible dependent for insurance coverage—their enrollment is not automatic.



Benefits Eligibility

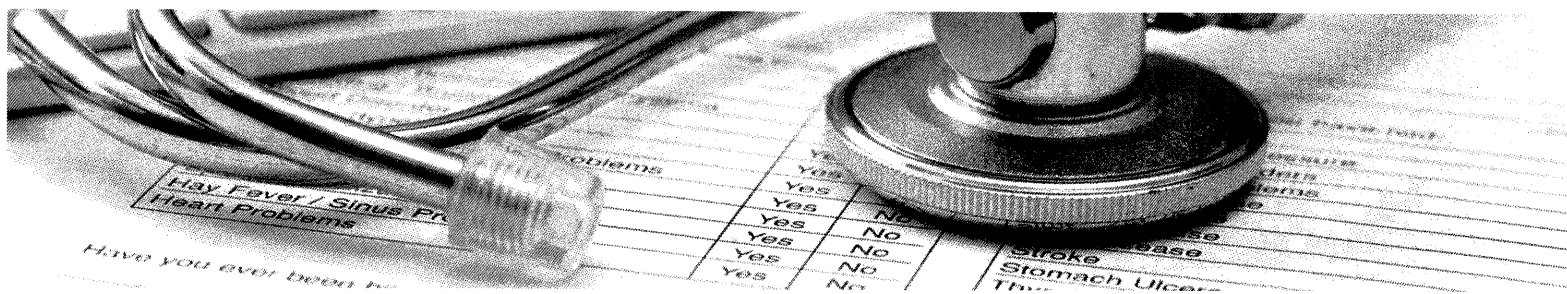
Refer to page 2 for Dependents eligibility
Medical, Rx, Vision
<ul style="list-style-type: none"> Employee working at least 30 hours per week First of the month after 30 days
Dental
<ul style="list-style-type: none"> Employee working at least 30 hours per week First of the month after 30 days
No dependent eligibility – Employee only benefit
Life/AD&D
<ul style="list-style-type: none"> Employee working at least 30 hours per week First of the month after 30 days

What's Changing

What's Changing
Medical, Rx, Vision
Changes in prescription drugs.
Dental
No changes.
Life/AD&D
No changes.

Action Items

- ☐ You do not have to fill out enrollment forms during open enrollment unless you are making changes to your benefits, and/or adding or dropping dependents.



Medical Benefits At-A-Glance

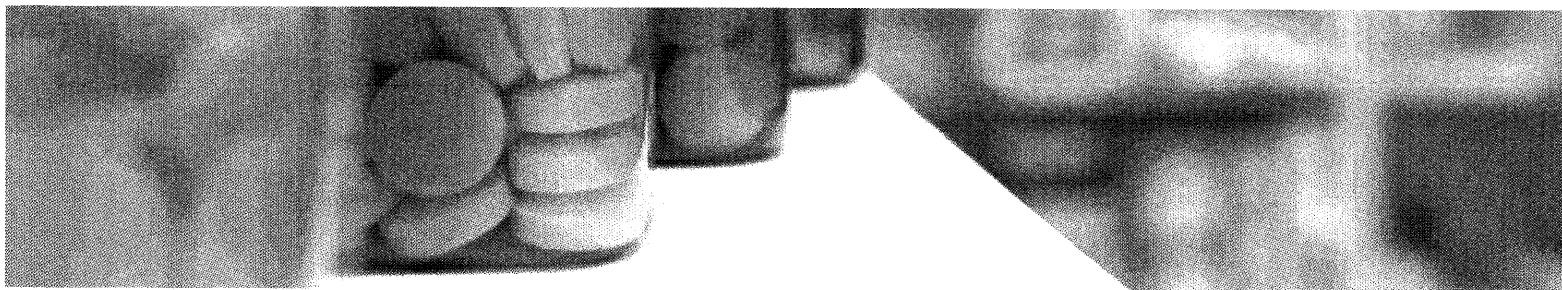
The table below provides an overview of key coverage features for health benefits.

This is only a partial list of the covered benefits. For a complete list of covered services, please refer to the Medical Plan benefit summaries provided by your Employer. Any coinsurance percentages shown are amounts for which you're responsible.

Plan Features (In-Network Services)		Premera Blue Cross Blue Shield of Alaska HP HSA Aggregate \$2,000/20%/\$3,500 Essentials	
		You Pay:	
Annual Deductible PCY	Individual	\$2,000	
	Family	\$4,000	
Out-of-Pocket Maximum PCY *	Individual	\$3,500	
	Family	\$7,000	
Office Visit		In Network Deductible, then 20% Preferred / 40% Participating	
Specialist Visit		In Network Deductible, then 20% Preferred / 40% Participating	
Urgent Care Visit		In Network Deductible, then 20% Preferred / 40% Participating	
Emergency Care		In Network Deductible, then 20% Preferred	
Preventive Services **		Covered In Full	
Laboratory Services Imaging – Basic Imaging – Major (MRI, CT, PET)		In Network Deductible, then 20% Preferred / 40% Participating	
Inpatient Hospital/Surgery		In Network Deductible, then 20% Preferred / 40% Participating	

* Includes deductible

** Preventive Office Visit, Immunizations, Preventive Laboratory Screens, Preventive Imaging, Preventive Routine Mammography



Prescription Drugs Benefits At-A-Glance

The table below provides an overview of key coverage features for prescription drugs benefits.

This is only a partial list of the covered benefits. For a complete list of covered services, please refer to the Medical Plan benefit summaries provided by your Employer. Any coinsurance percentages shown are amounts for which you're responsible.

Plan Features (In-Network Services)	Premera Blue Cross Blue Shield of Alaska HP HSA Aggregate \$2,000/20%/\$3,500 Essentials
	You Pay:
Prescription Drug Deductible	N/A
Prescription Drugs – Retail	In Network Deductible, then 20% Preferred
Prescription Drugs – Mail	In Network Deductible, then 20% Preferred
Specialty Pharmacy	In Network Deductible, then 20% Preferred
Drug List	E1 Essentials Formulary
Supply Limit Per Fill	Retail: up to 90 days Mail Order: up to 90 days Specialty: up to 30 days

Did You Know?

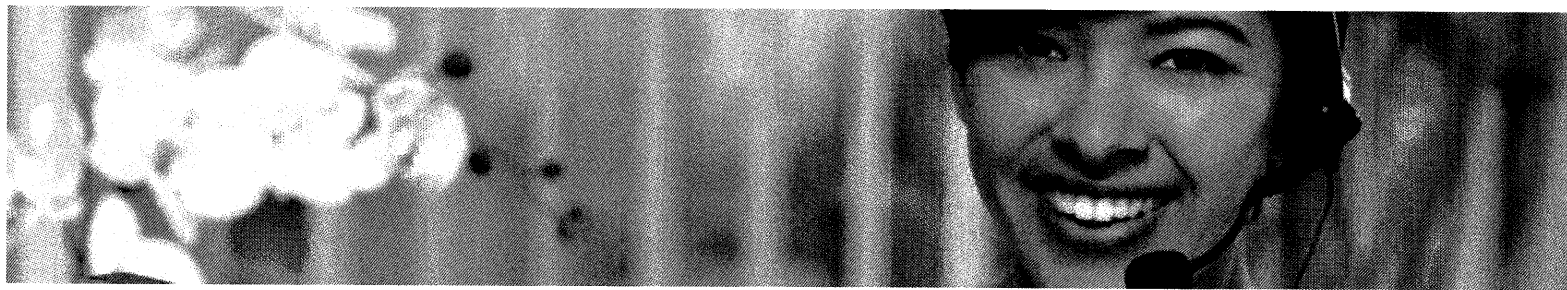
Generic Prescription Medications are FDA approved and contain the same Active Pharmaceutical Ingredients as the brand-name counterpart. Generics are also a better cost savings for you and can cost 20%-60% less!



Supplemental Benefits with Your Medical provider: Premera

The table below provides an overview of additional benefits provided by your Medical provider. This is only a partial list of the covered benefits. For a complete list of covered services, please refer to the Medical Plan benefit summaries provided by your Employer. Any coinsurance percentages shown are amounts for which you're responsible.

Plan Features <i>(In-Network Services)</i>	Premera Blue Cross Blue Shield of Alaska HP HSA Aggregate \$2,000/20%/\$3,500 Essentials	
		You Pay:
Vision		
Routine Vision Exam	1 PCY	Covered in Full
Vision Hardware	\$200 PCY	Covered in Full
Pediatric Vision Exam	1 PCY under age 19	In Network Deductible, then 20% Preferred
Pediatric Vision Hardware	Under age 19: one pair of glasses PCY (frames & lenses). 12 month supply of contacts PCY, in lieu of glasses (frames & lenses)	Covered in Full



Additional Benefits From Premera

Premera's 24-Hour Nurse Line

Registered Nurses are trained to offer advice, guidance and support to members and their families. RNs are trained to ask the right questions to make a recommendation about when or where a member should seek treatment for an injury or illness. RNs also have access to high-quality health resources and will listen to members' concerns, answer questions, and offer advice about many health-related topics.

- Free and confidential service
- Available 24 hours a day, 7 days a week
- Available in English, Spanish and 140+ additional languages
- The contact number can be found on the back of your ID card

Teladoc – Virtual Care

'Visit' a doctor – wherever and whenever you need to. Teladoc virtual care gives members immediate and convenient access to care when needed. Members can avoid long drive times and wait times they might experience at an urgent care or emergency room. Teladoc is not meant to replace a member's relationship with their Primary Care Provider (PCP) or to replace all in-person, face-to-face visits. It is an expansion of our service delivery options.

Common conditions handled by virtual care providers: cold and flu symptoms, nasal congestion, sinus problems, bronchitis, respiratory infections, allergies, and ear infections.

- Get care via phone call, online video, or other online media as easily as walking into an office and getting care face-to-face.
- Receive care virtually from your own doctor or from a doctor at our national provider service, Teladoc. Teladoc board-certified physicians offer consultation similar to what a patient gets in a face-to-face office visit. Physicians can send a prescription to the member's preferred pharmacy, if it is medically necessary. Teladoc can send records of the consultation by fax or electronic medical record transfer to your primary care doctor for continuity of care with a local doctor.

For more information, visit the Teladoc website at www.teladoc.com/premeraAK.

Emergency Care vs. Urgent Care

Did you know most ER visits are unnecessary? Use them only in a true emergency—like any situation where life, limb, and vision are threatened. Otherwise, call your doctor, your nurse line, or go to an Urgent Care clinic. You'll save a lot of money and time.

Your primary care is the best place to start when you're sick or hurt. They know your health history, including any underlying conditions you may have. When you visit your doctor for an illness or injury, they can make informed choices about your treatment and necessary tests. If your condition isn't life-threatening but needs to be taken care of right away, then urgent care may be the right choice for you. And, in most situations, you'll find that you save time and money by going to urgent care instead of an emergency room.

Emergency rooms are the best place for treating severe and life-threatening conditions. They have the widest range of services for emergency after-hours care, including diagnostic tests and access to specialists. That specialized care also makes it the most expensive type of care. And you'll probably have to wait a long time to get treated.

The important thing to remember is to use your best judgment when choosing your Facility when determining where to seek care. If you visit an Urgent Care Facility that is Out-of-Network, you could be faced with a Balance Bill situation.

Some medical situations could be life-threatening, such as chest pain or severe bleeding — seconds count. In those circumstances you should call 911 or the local Emergency Medical Services for immediate assistance. For more information on when to call 911 in a medical emergency, please see these guidelines developed by the American College of Emergency Physicians.

<http://www.emergencycareforyou.org/Emergency-101/When-To-Call-911/>

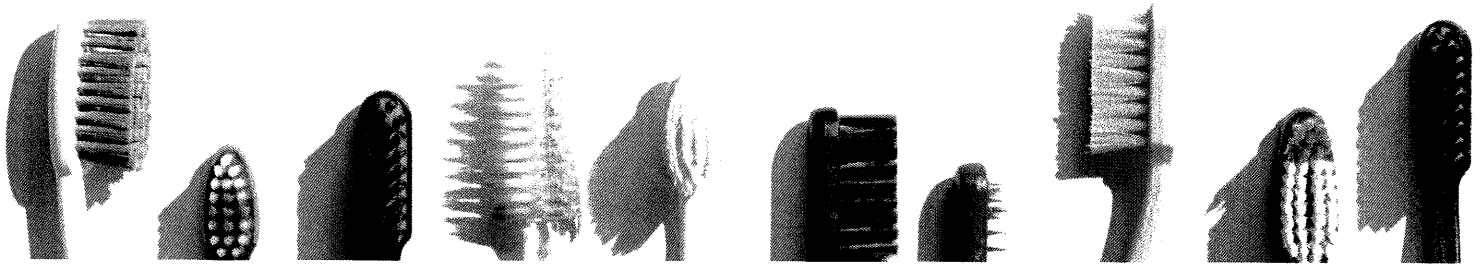
Go to Urgent Care

- Moderate fever
- Colds, cough or flu
- Bruises and abrasions
- Cuts and minor lacerations
- Minor burns and skin irritations
- Eye, ear, or skin infections
- Sprains or strains
- Possible fractures
- Urinary tract infections
- Respiratory infections

OR

Go to the Emergency Room

- Heart attack or stroke
- Chest pain
- Shortness of breath
- Severe abdominal pain
- Loss of consciousness
- Head injury or other major trauma
- Major burns
- One-sided weakness or numbness
- Open fractures
- Severe bleeding
- Intense pain
- Poisoning or suspected overdose

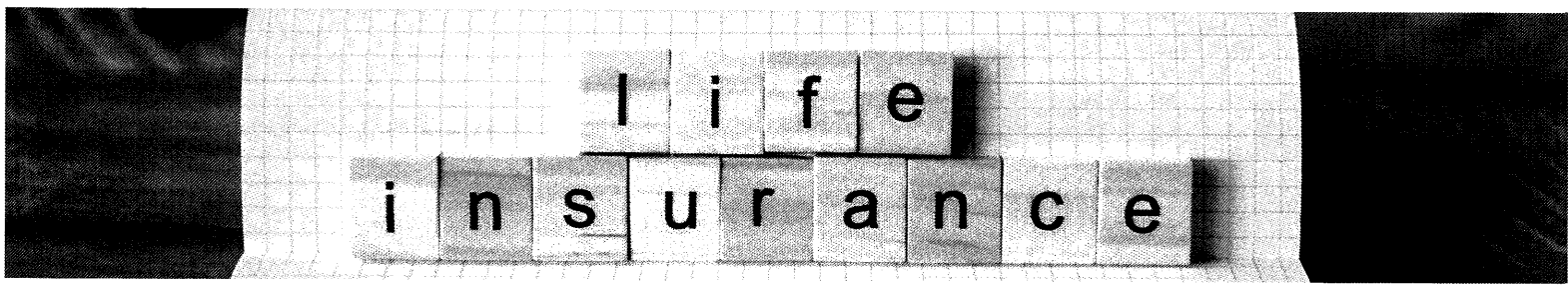


Dental Benefits At-A-Glance

The table below provides an overview of key coverage features for dental benefits.

This is only a partial list of the covered benefits. For a complete list of covered services, please refer to the Dental Plan benefit summaries provided by your Employer. Any coinsurance percentages shown are amounts for which you're responsible.

Plan Features (In-Network Services)	Premera Blue Cross Blue Shield of Alaska Dental Optima
	You Pay:
Deductible	\$50 Per Individual / \$150 Per Family
Preventive Services Exams, cleanings, x-rays	0% Deductible waived
Basic Services Fillings, simple extractions	20%
Endodontics Root canals	20%
Periodontics Gum treatment	20%
Major Services Crowns, inlays, onlays, bridges and dentures	50%
Calendar Year Maximum	\$1,500 per person each calendar year applies to Basic & Major Services



Life and AD&D Insurance

APBHT provides you with Basic Life and Accidental and Dismemberment (AD&D) so that you can protect those you love from the unexpected.

Life/AD&D			
Carrier			
Symetra			
	Class 1	Class 2	Class 3
Benefit Amount	1x annual earnings up to \$100,000	\$20,000	\$5,000

Please check with your station manager to see which class you are covered under.

Be sure to name a Beneficiary

Your beneficiary will receive the benefit paid by your life insurance policy in the event of your death. Your beneficiary is the person(s) who will receive your life insurance benefits when you die. Your beneficiary can be a person or multiple people, charitable institutions or your estate. Once named, your beneficiary remains on file until you make a change. Without clear direction on file, your family could end up fighting for your death benefit in court. This can take time and money, and it's the last thing your loved ones will want to deal with after your death.



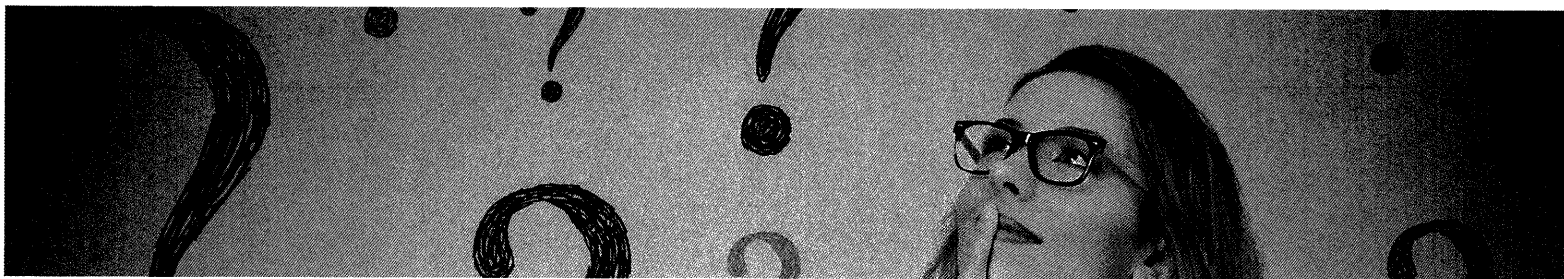
Health Savings Accounts (HSAs)

A Health Savings Account (HSA) is a tax-exempt account established by employees covered under their employer's Qualified High Deductible Health Plan (QHDHP) to pay or reimburse for certain qualified medical expenses.

In order to enroll in an HSA, you must be enrolled in a QHDHP. Your company offers a QHDHP option which allows employees to contribute to an HSA.

Keep in Mind

- The Health Savings Account (HSA) is only available if you participate in the HSA Plan. The money is yours, is held in an investment account and is portable; it goes with you to be used for qualified medical expenses if you terminate employment or when you retire.
- If you are enrolled in the HSA Plan, you may not participate in a general Healthcare Flexible Spending Account (FSA). However, you can participate in the limited Healthcare FSA for dental and vision, as well as medical expenses once you have met your deductible.
- If you are enrolled in the HSA Plan, you may still participate in the Dependent Day Care Flexible Spending Account (FSA).
- Withdrawals from HSAs for qualified medical expenses are tax-free. If you withdraw money for any reason other than qualified medical expenses, you must pay income tax and a 20% IRS tax penalty.
- You must have a balance in your account to make a withdrawal.
- The maximum you can contribute to an HSA in one year is set by the IRS (in 2018, \$3,450 for single coverage and \$6,900 for family coverage. In 2019, \$3,500 for single coverage and \$7,000 for family coverage). If you are age 55 or older, you can contribute an additional catchup contribution of \$1,000. It is your responsibility to make sure your HSA contributions, including any employer or incentive contributions, do not go over the IRS maximum.



Definitions & Tips

Copay: A fixed fee that members must pay for their use of specific medical services covered by the plan.

Deductible: The amount you pay out of your own pocket each year before your insurance begins picking up most costs of health care.

Coinsurance: An insurance policy provision under which the carrier and the member share costs incurred after the deductible is met according to a certain formula. Example: Members pay an in-network coinsurance of 20% and carrier pays 80%, after deductible is met.

Out-of-Pocket Maximum: The highest or total amount your health insurance requires you to pay towards the cost of your health care during the benefit year, including copays, deductibles and coinsurance. Once met, claims are paid at 100% of usual and customary charges for the rest of the benefit year.

Usual, Customary and Reasonable Charges (UCR): The calculation by a health care plan of what they determine is the appropriate fee to pay for a specific health care service.

Balance Billed: Defined as the difference between what the carrier will cover as determined by Usual, Customary and Reasonable Charges, and what your Provider charges. You may be responsible for paying this difference if you do not use a preferred provider.

Preferred Provider: The physicians, hospitals, and other health care providers who have contracted with the carrier and provide care at negotiated prices. Due to the agreement in the contract, you will receive discounts and are not responsible for amounts above the allowable charges (UCR).

Make sure you're getting the most value for your health care dollar with these helpful tips.

1. Use doctors in your network

Pay the lowest cost for care by using doctors, clinics, hospitals, and pharmacies in your health plan's network. When you go out-of-network, your insurer covers less of the cost.

2. Use your preventive care benefits

Many health plans pay for preventive care visits. Getting regular exams, screenings, and immunizations can save you a lot of money in the long run by catching problems early or preventing them altogether.

3. Choose the right type of care

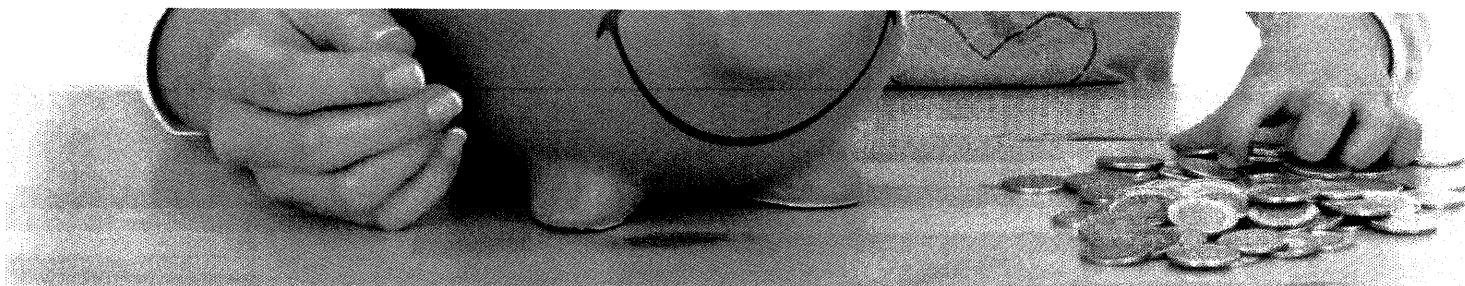
Urgent care, an online doctor visit, or call to a nurse line might help – saving you a trip to the emergency room. When you need care, knowing your options can save you time.

4. Ask your doctor for generic drugs

Generic drugs are safe and effective. They're FDA-approved and contain the same active ingredients as the brand-name versions. Generics cost much less and work just the same.

5. Use your health plan's support programs

Check to see if your health plan includes programs like help to quit smoking, fitness discounts, health assessments and other ways to be healthier or save money.



2019 Premiums Costs

The following tables show the monthly amounts you will pay for coverage under each plan.

2019 HEALTH & DENTAL MONTHLY RATES				
Health Plan 01/01/2019 (Active Employees)	Employee Only*	Employee & Spouse	Employee & Child(ren)	Employee & Family
Medical *	\$942.55	\$2,331.69	\$1,981.80	\$3,073.94
Dental *	\$56.09	\$114.77	\$119.06	\$183.96
Administration Fee	\$15.00	\$15.00	\$15.00	\$15.00
Total	\$1,013.64	\$2,461.46	\$2,115.86	\$3,272.90
Life	\$0.180 / \$1,000			
AD&D	\$0.024 / \$1,000			
COBRA Services	\$1.00	\$1.00	\$1.00	\$1.00
COBRA Services Annual Set-up Fee	\$200 annual fee, divided equally among participants at the beginning of year			
* Employer is required to pay at least 75% of Employee Only Coverage				

2019 COBRA RATES				
Health Plan 01/01/2019	Employee Only*	Employee & Spouse	Employee & Child(ren)	Employee & Family
Medical and Dental	\$1,018.61	\$2,495.39	\$2,142.88	\$3,323.06
Medical Only	\$961.40	\$2,378.32	\$2,021.44	\$3,135.42
Dental Only	\$57.21	\$117.07	\$121.44	\$187.64

EE employee only
 ES employee plus spouse only
 EC no spouse, but one or more children
 EF spouse plus one or more children



2018 Premiums Costs

The following tables show the monthly amounts you will pay for coverage under each plan.

2018 HEALTH & DENTAL MONTHLY RATES				
Health Plan 01/01/2018 (Active Employees)	Employee Only*	Employee & Spouse	Employee & Child(ren)	Employee & Family
Medical *	\$813.71	\$2,012.97	\$1,710.90	\$2,653.76
Dental *	\$54.84	\$112.22	\$116.41	\$179.87
Total	\$868.55	\$2,125.19	\$1,827.31	\$2,833.63
* Employer is required to pay at least 75% of Employee Only Coverage				

2018 COBRA RATES				
Health Plan 01/01/2018	Employee Only*	Employee & Spouse	Employee & Child(ren)	Employee & Family
Medical and Dental	\$885.92	\$2,167.69	\$1,863.86	\$2,890.30
Medical Only	\$829.98	\$2,053.23	\$1,745.20	\$2,706.84
Dental Only	\$55.94	\$114.46	\$118.74	\$183.47

EE employee only
 ES employee plus spouse only
 EC no spouse, but one or more children
 EF spouse plus one or more children



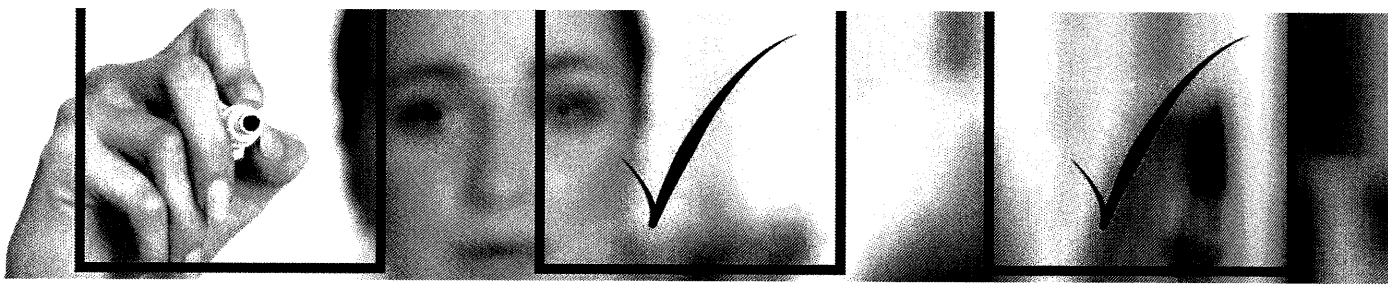
Contacts Information

Please contact the appropriate provider listed below to learn more about a specific benefit plan or contact HR if you have any questions.

Benefits	Provider	Phone Number	Website
Medical, Rx, Vision	Premera Blue Cross Blue Shield of Alaska	1-800-508-4722	www.premera.com
Dental	Premera Blue Cross Blue Shield of Alaska	1-800-508-4722	www.premera.com
Life/AD&D	Symetra	1-800-796-3872	www.symetra.com



The Wilson Agency, our employee benefits consultant, is available to assist you should you have claims or service issues you are unable to resolve by contacting the insurance carrier directly. If you have questions or problems that you feel are not being addressed properly by our insurance carriers' customer service departments, please give The Wilson Agency a call at 907-277-1616.



Enrollment Checklist

Remember that the choices you make during open enrollment will take effect on **January 1, 2019** and remain in effect until **December 31, 2019**. Only qualifying events will allow you to make a change before that date.

- ☐ Review enrollment materials
- ☐ Review all available plans and options to see which is best for you
- ☐ Consider the coverage you may be eligible for
- ☐ Review contributions
- ☐ Make sure you have all required information available
- ☐ Review accuracy of enrollment information
- ☐ Updated your beneficiary information
- ☐ Submit information before deadline

Notes

DISCLAIMER: This guide is not an employee/employer contract. It is not intended to cover all provisions of all plans but rather is a quick reference to help answer most of your questions. Please see your Summary Plan Description of each plan for complete details.

This document highlights some of the provisions of the company's benefits programs as of **January 1, 2019**. Complete details may be found in the official plan documents. In case of a conflict between the information contained in this guide and the plan documents, the plan documents always prevail. In addition, the company reserves the right to amend or end these plans at any time for any reason with or without notice.

Highlights of your Health Care Coverage

Alaska Public Broadcasting Health Trust

Group Number: 4003399

Effective Date: 01/01/2019

Any deductibles, copays, and coinsurance percentages shown are amounts for which you're responsible.

Medical Benefits apply after the calendar-year deductible is met unless otherwise noted, or if the cost share is a copay.

MEDICAL PLAN		2019 HERITAGE PLUS HSA AGG \$2,000/20%/\$3,500 W/ESSENTIALS	
	HERITAGE IN-NETWORK	OUT-OF-NETWORK	
MEDICAL COST SHARE OPTIONS			
Individual Deductible PCY (Family aggregate deductible 2x Individual)	\$2,000 PCY/\$4,000 PCY	Shared with In-Network	
Coinsurance (Member's percentage of costs after deductible based on allowable charges)	20% Preferred/40% Participating	Hospital and Professional: 60%	
Individual Out of Pocket Maximum PCY, includes deductible, coinsurance, copay and pharmacy if applicable (Family embedded OOP max 2X Individual)	\$3,500 PCY/\$7,000 Family PCY	\$7,000 Individual PCY / \$14,000 Family PCY	
Office Visit Cost Share	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
PREVENTIVE CARE OPTIONS AND HEALTH EDUCATION			
Preventive Office Visit (Unlimited, subject to standard medical guidelines)	Covered In Full	Out of Network Deductible, then Hospital and Professional: 60%	
Immunizations (Unlimited, subject to standard medical guidelines)	Covered In Full	Out of Network Deductible, then Hospital and Professional: 60%	
Health Education (HE) (Unlimited)	Covered In Full	Covered In Full	
Diabetes Health Education (DE) (Unlimited)	Covered In Full	Covered In Full	
PROFESSIONAL CARE			
Professional Office Visit (Includes Virtual Care - Telehealth)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
Virtual Care - (Teladoc)	In Network Deductible, then 20% Preferred	Out of Network Deductible, then Hospital and Professional: 60%	
Inpatient Professional Services	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
Contraceptive Management Services (Unlimited)	Covered In Full	Out of Network Deductible, then Hospital and Professional: 60%	
DIAGNOSTIC SERVICE OPTIONS			
Preventive Professional Diagnostic Imaging and Laboratory Services - Including Mammogram and PAP/PSA	Covered In Full	Out of Network Deductible, then Hospital and Professional: 60%	
Other Professional Diagnostic Imaging	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
Other Professional Diagnostic Laboratory/Pathology	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	

MEDICAL PLAN		2019 HERITAGE PLUS HSA AGG \$2,000/20%/\$3,500 W/ESSENTIALS	
	HERITAGE IN-NETWORK	OUT-OF-NETWORK	
Diagnostic Mammography	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
FACILITY CARE OPTIONS			
Inpatient Facility	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
Outpatient Surgery Facility	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
Skilled Nursing Facility (60 days PCY)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
Hospice Inpatient Facility (10 days Inpatient; within the 6 month lifetime maximum)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
EMERGENCY CARE			
Emergency Care	In Network Deductible, then 20% Preferred	In Network Deductible, then 20% Preferred	
Emergency Room Physician	In Network Deductible, then 20% Preferred	In Network Deductible, then 20% Preferred	
Urgent Care Center	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
Ambulance Transportation (Unlimited)	In Network Deductible, then 20% Preferred	In Network Deductible, then 20% Preferred	
Non-Emergent Ground Ambulance (Unlimited)	In Network Deductible, then 20% Preferred	In Network Deductible, then 20% Preferred	
Air Ambulance (Unlimited)	In Network Deductible, then 20% Preferred	In Network Deductible, then 20% Preferred	
Non-Emergent Air Ambulance (Unlimited)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then 60%	
ALASKA MEDICAL TRANSPORTATION BENEFITS			
Medical Access Transportation (High Option 3 round trips PCY for patient (includes 3 round trips PCY for parent or guardian if pt. under 19 yrs of age))	In Network Deductible, then 20% Preferred	In Network Deductible, then 20% Preferred	
Elective Procedure Travel (Prior Approval Required: Member & Medically Necessary Companion - Air: 1 round-trip per episode; Surface Transportation & Parking: \$35/day; Ferry Transportation \$50 per person each way; Lodging \$50/day per person)	Travel: In Network Deductible, then 0%; Medical Procedures: covered as any other service	Travel: In Network Deductible, then 0%; Medical Procedures: covered as any other service	
OTHER SERVICES			
Allergy/Therapeutic Injections	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%	
Mental Health Inpatient Facility Care (Unlimited)	In Network Deductible, then 20% Preferred	Out of Network Deductible, then Hospital and Professional: 60%	
Mental Health Outpatient Professional Care (Unlimited)	In Network Deductible, then 20% Preferred	Out of Network Deductible, then Hospital and Professional: 60%	
Chemical Dependency Inpatient Facility Care (Unlimited)	In Network Deductible, then 20% Preferred	Out of Network Deductible, then Hospital and Professional: 60%	

MEDICAL PLAN	2019 HERITAGE PLUS HSA AGG \$2,000/20%/\$3,500 W/ESSENTIALS	
	HERITAGE IN-NETWORK	OUT-OF-NETWORK
Chemical Dependency Outpatient Professional Care (Unlimited)	In Network Deductible, then 20% Preferred	Out of Network Deductible, then Hospital and Professional: 60%
Rehab Inpatient Facility (30 days PCY)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%
Rehab Outpatient Care, Including Physical, Occupational, Speech and Massage Therapy; Cardiac & Pulmonary Rehab.; and Chronic Pain (45 visits PCY)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%
Medical Supplies, Equipment, Prosthetics (MS: Unlimited, ME: Unlimited, Pro: Unlimited)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%
Foot Orthotics, Orthopedic Shoes and Accessories (\$300 PCY (Unlimited Diabetes Related))	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%
Home Health Visits (130 visits PCY)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%
Hospice Care (Home Health and Respite) (Hospice Home Visits: Unlimited; Respite: 240 hours; within the 6 month lifetime maximum)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%
Transplants (Unlimited; \$75,000 donor and \$7,500 travel and lodging limits)	Covered as any other service	Not Covered
Drug List	E1 Essentials Formulary No Tiers	E1 Essentials Formulary No Tiers
Prescription Drugs - Retail (Specific preventive drugs and legend Retail: 90 day supply/Mail: 90 day supply/Specialty: 30 day supply)	In Network Deductible, then 20% Preferred	In Network Deductible, then 20% Preferred
Prescription Drugs - Mail (Specific preventive drugs and legend Retail: 90 day supply/Mail: 90 day supply/Specialty: 30 day supply)	In Network Deductible, then 20% Preferred	Not Covered
Specialty Pharmacy (Mandatory - Exclusive)	In Network Deductible, then 20% Preferred	Not covered
ALTERNATIVE CARE		
Manipulations (Spinal and other) (12 visits PCY)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%
Acupuncture (12 visits PCY)	In Network Deductible, then 20% Preferred/40% Participating	Out of Network Deductible, then Hospital and Professional: 60%
SUPPLEMENTAL BENEFITS		
Routine Vision Exam (1 PCY)	Covered In Full	Covered In Full
Vision Hardware (\$200 PCY)	Covered In Full	Covered In Full
Pediatric Vision Exam (1 PCY Under age 19)	In Network Deductible, then 20% Preferred	In Network Deductible, then 20% Preferred
Pediatric Vision Hardware (Under age 19: One pair of glasses PCY (frames & lenses). 12 month supply of contacts PCY, in lieu of glasses (frames & lenses).)	Covered In Full	Covered In Full
ANNUAL PLAN MAXIMUM		
Annual Plan Maximum	Unlimited	Unlimited

Benefits provided at 100% of allowable charges; not subject to deductible or coinsurance.
Seasonal immunizations provided at a pharmacy will be covered in full up to maximum allowable amount.
Massage therapy must be billed by a licensed physician.
Autism: Mental Health, Psychological & Neuropsychological Testing, Outpatient Professional & Facility Care covered as any other service.

Copays are not subject to the deductible unless otherwise noted.
Prior Authorization is required for many services to be covered. For more information please refer to your benefit booklet.
PCY = Per Calendar Year. Balance billing may apply if a provider is not contracted with Premiera Blue Cross Blue Shield of Alaska. Members are responsible for amounts in excess of the allowable charge.

This is not a complete explanation of covered services, exclusions, limitations, reductions or the terms under which the program may be continued in force. This benefit highlight is not a contract. For full coverage provisions, including a description of waiting periods, limitations and exclusions please contact Customer Service.

Highlights of your Dental Coverage

Alaska Public Broadcasting Health Trust

Group Number: 4003399

Effective Date: 01/01/2019

Any deductibles, copays, and coinsurance percentages shown are amounts for which you're responsible.

DENTAL PLAN		2019 DENTAL OPTIMA
COVERED SERVICES		
Individual/Family Deductible PCY		\$50 PCY / \$150 PCY
Diagnostic/Preventive		Covered In Full
<ul style="list-style-type: none"> -cleanings (limited to 2 PCY) -emergency exams (limited to 1 PCY) -fluoride treatments (limited to 2 applications PCY, age limits apply) -routine oral exams (limited to 2 PCY) -sealants (age limits apply) -space maintainers (age limits apply) -x-rays (including bitewing x-rays; complete series or panoramic X-ray once per 36 consecutive months) 		
Basic		Deductible, then 20%
<ul style="list-style-type: none"> -emergency palliative treatment -endodontic (root canal) treatment (limited to 2 per arch when performed in conjunction with overdentures) -fillings (limited to once per tooth surface every 24 consecutive months) -full mouth debridement (limited to once every 3 calendar years) -general anesthesia (limited to covered dental procedures at a dental-care provider's office when dentally necessary) -oral surgery (including simple and surgical extractions) -periodontal maintenance (limited to 4 visits per calendar year) -periodontal scaling (limited to once per quadrant every 2 calendar years) -periodontal surgery 		
Major		Deductible, then 50%
<ul style="list-style-type: none"> -dentures, partial & fixed bridges (replacements limited to once every 5 calendar years) -inlays, onlays & crowns (replacements limited to once per tooth every 5 years) -recementing & repair of crowns, inlays, bridgework & dentures 		
Annual Maximum		\$1,500 PCY applies to basic and major services

Highlights of your Dental Coverage

Alaska Public Broadcasting Health Trust

Group Number: 4003399

Any deductibles, copays, and coinsurance percentages shown are amounts for which you're responsible.

Effective Date: 01/01/2019

DENTAL PLAN	2019 DENTAL OPTIMA
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Diagnostic and Preventive Care Services aren't subject to the calendar year deductible. PCY = Per Calendar Year. Balance billing may apply if a provider is not contracted with Premier Blue Cross Blue Shield of Alaska. Members are responsible for amounts in excess of the allowable charge.

This is not a complete explanation of covered services, exclusions, limitations, reductions or the terms under which the program may be continued in force. This benefit highlight is not a contract. For full coverage provisions, including a description of waiting periods, limitations and exclusions please contact Customer Service.



PO Box 91059
Seattle, WA 98111-9159
www.premera.com

BLUE CROSS BLUE SHIELD OF ALASKA

MEMBER ENROLLMENT AND CHANGE APPLICATION

1. GROUP INFORMATION (to be completed by the group)

Group ID	Group name	Employee class/subgroup (as applicable)	Employee Date of Hire / /
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Enrollment Reason	If COBRA, indicate number of months eligible for coverage: <input type="checkbox"/> 18 months <input type="checkbox"/> 29 months <input type="checkbox"/> 36 months	Date of enrollment details <input type="checkbox"/> Same as hire date <input type="checkbox"/> Other date / /	Plan start date / /
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2. EMPLOYEE INFORMATION (employee to complete sections 2 through 4)

Employee name (Last)	(First)	Contact phone ()	Contact email (*Required)
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Mailing address	City	State	ZIP
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3. ENROLLMENT INFORMATION

Plan choice (as applicable)	NOTE: Please indicate names as you would like it to appear on the ID card. ID card names are limited to 26 characters and spaces.									
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Add	Drop	Relationship to Employee	Last Name	First Name	Social Security No. (*Required)	Date of Birth / /	Gender		Benefit Selection		
							M	F	Medical/Vision	Dental	
<input type="checkbox"/>	<input type="checkbox"/>	Self				/ /	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>					/ /	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>					/ /	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>					/ /	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>					/ /	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>					/ /	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If any dependent has a different mailing address, please attach that information. Additional information attached? ☐ No ☐ Yes

If any child over the dependent age limit is applying for coverage due to disability, please complete and attach the Request for Certification of Disabled Dependent form.

Please complete and attach the Other Coverage Questionnaire form if any applicant has other current health coverage, including Medicare or Premiera, which will remain in effect when your Premiera coverage begins. If the form is not included, then it is assumed that no other coverage is in effect.

In applying for enrollment as indicated on this application, I declare that all of the information on this form is true and complete to the best of my knowledge. I also declare that each person I am requesting enrollment for is eligible for coverage. I have also read and understand the provisions as stated in section 5 of this document. The changes on this form supersede all previous forms submitted.

Employee signature _____ Date signed ____ / ____ / ____

Please note: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

4. PLEASE READ

PREMERA PRIVACY POLICY

We may collect, use, or disclose personal information about you, such as health information, your address, telephone number or Social Security number. We may exchange this information with healthcare providers, insurance companies, or other sources to conduct our routine business operations. Examples are deciding if you qualify for coverage; paying claims; coordinating benefits with other healthcare plans; or conducting care management, case management, or quality reviews. We may also collect, use or release your personal information as required or permitted by law.

To safeguard your privacy and make sure we keep your information remains confidential, we train all employees on our written confidentiality policy and procedures. If a disclosure of your personal information is not related to a routine business function, we will remove anything that could be used to easily identify you, unless we have your prior approval to release such information.

You have the right to ask to look at or change your records retained by us. To view or print copies of our detailed Privacy Notice and other forms, please visit our web site at premera.com. To have forms mailed to you, please call the number below.

SPECIAL ENROLLMENT RIGHTS

If you are declining enrollment for yourself or dependents because of other health care coverage, you may in the future enroll yourself or your dependents in this plan prior to the next open enrollment period. To do this, you must have involuntarily lost your other coverage and we must receive your enrollment application within 60 days after your other coverage ended (60 days if the prior coverage was through Medicaid or CHIP). Additionally, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and dependents, provided we receive your completed enrollment application within 60 days after the marriage, birth, adoption, or placement for adoption, unless a different time limit has been specified in your benefit booklet.

***REQUIRED SOCIAL SECURITY NUMBER AND CONTACT EMAIL ADDRESS**

Under the Affordable Care Act (ACA), all health plans must provide an IRS Form 1095-B to fully insured members starting in 2016. You'll need Form 1095-B to help file your taxes, much like your W-2.

If you have any questions about the information included in this notice, please call us at 1-800-508-4722.

Discrimination is Against the Law

Premera Blue Cross Blue Shield of Alaska complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Premera does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Premera:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Premera has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator - Complaints and Appeals PO Box 91102, Seattle, WA 98111 Toll free 855-332-4535, Fax 425-918-5592, TTY 800-842-5357 Email AppealsDepartmentInquiries@Premera.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue SW, Room 509F, HHH Building Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Getting Help in Other Languages

This Notice has Important Information. This notice may have important information about your application or coverage through Premera Blue Cross Blue Shield of Alaska. There may be key dates in this notice. You may need to take action by certain deadlines to keep your health coverage or help with costs. You have the right to get this information and help in your language at no cost. Call 800-508-4722 (TTY: 800-842-5357).

አማርኛ (Amharic):

ይህ ማስታወቂያ አስፈላጊ መረጃ ይዟል። ይህ ማስታወቂያ ስለ ማመልከትዎ ወይም የ Premera Blue Cross Blue Shield of Alaska ገፋጉ አስፈላጊ መረጃ ሊኖረው ይችላል። በዚህ ማስታወቂያ ውስጥ ቁልፍ ቀናት ሊኖሩ ይችላሉ። የጤናን ገፋጉን ለመጠበቅና በአስፋፊ አርዳታ ለማግኘት በተወሰኑ የህይወት ገደቦች አርምም መውሰድ ይገባዎት ይሆናል። ይህን መረጃ አንዲያገኙ እና የለምገም ዝናዎ በጽንጹም አርዳታ እንዲያገኙ መሆኑን እለዩት።በስልክ ቁጥር 800-508-4722 (TTY: 800-842-5357) ይደውሉ።

العربية (Arabic):

يحتوي هذا الإشعار معلومات هامة. قد يحوي هذا الإشعار معلومات مهمة بخصوص طلبك أو التغطية التي تريد الحصول عليها من خلال Premera Blue Cross Blue Shield of Alaska. قد تكون هناك تواريخ مهمة في هذا الإشعار. وقد تحتاج لاتخاذ إجراء في تواريخ معينة للحفاظ على تغطيتك الصحية أو للمساعدة في دفع التكاليف. يحق لك الحصول على هذه المعلومات والمساعدة بلغتك دون تكبد أية تكلفة. اتصل بـ 800-508-4722 (TTY: 800-842-5357).

中文 (Chinese):

本通知有重要的訊息。本通知可能有關於您透過 Premera Blue Cross Blue Shield of Alaska 提交的申請或保險的重要訊息。本通知內可能有重要日期。您可能需要在截止日期之前採取行動，以保留您的健康保險或者費用補貼。您有權利免費以您的母語得到本訊息和幫助。請撥電話 800-508-4722 (TTY: 800-842-5357)。

Oromoo (Cushite):

Beeksisni kun odeeffannoo barbaachisaa qaba. Beeksisti kun sagantaa yookan karaa Premera Blue Cross Blue Shield of Alaska tiin tajaajila keessan ilaalchisee odeeffannoo barbaachisaa qabaachuu danda'a. Guyyaawwan murteessaa ta'an beeksisa kana keessatti ilaalaa. Tarii kaffaltiidaan deeggaramuuf yookan tajaajila fayyaa keessaniif guyyaa dhumaa irratti wanti raawwattan jiraachuu danda'a. Kaffaltii irraa bilisa haala ta'een afaan keessaniin odeeffannoo argachuu fi deeggarsa argachuuf mirga ni qabaattu. Lakkoofsa bilbilaa 800-508-4722 (TTY: 800-842-5357) tii bilbilaa.

Français (French):

Cet avis a d'importantes informations. Cet avis peut avoir d'importantes informations sur votre demande ou la couverture par l'intermédiaire de Premera Blue Cross Blue Shield of Alaska. Le présent avis peut contenir des dates clés. Vous devrez peut-être prendre des mesures par certains délais pour maintenir votre couverture de santé ou d'aide avec les coûts. Vous avez le droit d'obtenir cette information et de l'aide dans votre langue à aucun coût. Appelez le 800-508-4722 (TTY: 800-842-5357).

Kreyòl ayisyen (Creole):

Avi sila a gen Enfòmasyon Enpòtan ladann. Avi sila a kapab genyen enfòmasyon enpòtan konsènan aplikasyon w lan oswa konsènan kouvèti asirans lan atravè Premera Blue Cross Blue Shield of Alaska. Kapab genyen dat ki enpòtan nan avi sila a. Ou ka gen pou pran kèk aksyon avan sèten dat limit pou ka kenbe kouvèti asirans sante w la oswa pou yo ka ede w avèk depans yo. Se dwa w pou resewva enfòmasyon sa a ak asistans nan lang ou pale a, san ou pa gen pou peye pou sa. Rele nan 800-508-4722 (TTY: 800-842-5357).

Deutsche (German):

Diese Benachrichtigung enthält wichtige Informationen. Diese Benachrichtigung enthält unter Umständen wichtige Informationen bezüglich Ihres Antrags auf Krankenversicherungsschutz durch Premera Blue Cross Blue Shield of Alaska. Suchen Sie nach eventuellen wichtigen Terminen in dieser Benachrichtigung. Sie könnten bis zu bestimmten Stichtagen handeln müssen, um Ihren Krankenversicherungsschutz oder Hilfe mit den Kosten zu behalten. Sie haben das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Rufen Sie an unter 800-508-4722 (TTY: 800-842-5357).

Hmoob (Hmong):

Tsab ntawv tshaj xo no muaj cov ntshiab lus tseem ceeb. Tej zaum tsab ntawv tshaj xo no muaj cov ntsiab lus tseem ceeb txog koj daim ntawv thov kev pab los yog koj qhov kev pab cuam los ntawm Premera Blue Cross Blue Shield of Alaska. Tej zaum muaj cov hnuv tseem ceeb uas sau rau hauv daim ntawv no. Tej zaum koj kuj yuav tau ua qee yam uas peb kom koj ua tsis pub dhau cov caij nyoog uas teev tseg rau hauv daim ntawv no mas koj thiab yuav tau txais kev pab cuam kho mob los yog kev pab them tej nqi kho mob ntawd. Koj muaj cai kom lawv muab cov ntshiab lus no uas tau muab sau ua koj hom lus pub dawb rau koj. Hu rau 800-508-4722 (TTY: 800-842-5357).

Iloko (Ilocano):

Daytoy a Pakdaar ket naglaon iti Napateg nga Impormasion. Daytoy a pakdaar mabalin nga adda ket naglaon iti napateg nga impormasion maipanggep iti aplikasyonyo wenna coverage babaen iti Premera Blue Cross Blue Shield of Alaska. Daytoy ket mabalin dagiti importante a petsa iti daytoy a pakdaar. Mabalin nga adda rumbeng nga aramideno nga addang sakbay dagiti partikular a naituding nga aldaw tapno mapagtalinaedyo ti coverage ti salun-atyo wenna tulong kadagiti gastos. Adda karbenganyo a mangala iti daytoy nga impormasion ken tulong iti bukodyo a pagsasao nga awan ti bayadanyo. Tumawag iti numero nga 800-508-4722 (TTY: 800-842-5357).

Italiano (Italian):

Questo avviso contiene informazioni importanti. Questo avviso può contenere informazioni importanti sulla tua domanda o copertura attraverso Premera Blue Cross Blue Shield of Alaska. Potrebbero esserci date chiave in questo avviso. Potrebbe essere necessario un tuo intervento entro una scadenza determinata per consentirti di mantenere la tua copertura o sovvenzione. Hai il diritto di ottenere queste informazioni e assistenza nella tua lingua gratuitamente. Chiama 800-508-4722 (TTY: 800-842-5357).

日本語 (Japanese):

この通知には重要な情報が含まれています。この通知には、Premera Blue Cross Blue Shield of Alaska の申請または補償範囲に関する重要な情報が含まれている場合があります。この通知に記載されている可能性がある重要な日付をご確認ください。健康保険や有料サポートを維持するには、特定の期日までに行動を取らなければならない場合があります。ご希望の言語による情報とサポートが無料で提供されます。800-508-4722 (TTY: 800-842-5357)までお電話ください。

한국어 (Korean):

본 통지서에는 중요한 정보가 들어 있습니다. 즉 이 통지서는 귀하의 신청에 관하여 그리고 Premera Blue Cross Blue Shield of Alaska 를 통한 커버리지에 관한 정보를 포함하고 있을 수 있습니다. 본 통지서에는 핵심이 되는 날짜들이 있을 수 있습니다. 귀하의 귀하의 건강 커버리지를 계속 유지하거나 비용을 절감하기 위해서 일정한 마감일까지 조치를 취해야 할 필요가 있을 수 있습니다. 귀하의 이러한 정보와 도움을 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 800-508-4722 (TTY: 800-842-5357)로 전화하십시오.

ລາວ (Lao):

ແຈ່ງການນີ້ມີຂໍ້ມູນສຳຄັນ. ແຈ່ງການນີ້ອາດຈະມີຂໍ້ມູນສຳຄັນກ່ຽວກັບຄ່າຮ້ອງຂໍ ໝັກ ຫຼື ຄວາມຄົມຄອງປະກັນໄພຂອງທ່ານຜ່ານ Premera Blue Cross Blue Shield of Alaska. ອາດຈະມີວັນທີສຳຄັນໃນແຈ່ງການນີ້. ທ່ານອາດຈະຈຳເປັນຕ້ອງ ດຳເນີນການຕາມກຳນົດຄວາມສະເພາະເພື່ອຮັກສາຄວາມຄົມຄອງປະກັນສະເພາະ ຫຼື ຄວາມຊ່ວຍເຫຼືອເລື່ອງຄ່າໃຊ້ຈ່າຍຂອງທ່ານໄວ້. ທ່ານມີສິດໂຕ້ຮັບຂໍ້ມູນນີ້ ແລະ ຄວາມຊ່ວຍເຫຼືອເປັນພາສາຂອງທ່ານໂດຍບໍ່ເສຍຄ່າ. ໃຫ້ໃຫ້ຫາ 800-508-4722 (TTY: 800-842-5357).

ភាសាខ្មែរ (Khmer):

សេចក្តីជូនដំណឹងនេះមានព័ត៌មានយ៉ាងសំខាន់។ សេចក្តីជូនដំណឹងនេះប្រហែល ជាមានព័ត៌មានយ៉ាងសំខាន់អំពីទម្រង់បែបបទ ឬការរំលឹកអំពីសក្ខីភាពរយៈ Premera Blue Cross Blue Shield of Alaska ។ ប្រហែលជាមាន កាលបរិច្ឆេទ សំខាន់នៅក្នុងសេចក្តីជូនដំណឹងនេះ។ អ្នកប្រហែលជាត្រូវការបញ្ជាក់សក្ខីភាព ដល់កំណត់ថ្លៃជាក់លាក់ខ្លះៗ ដើម្បីបង្កើនការទុកកាតព្វកិច្ចរំលឹកអំពីសក្ខីភាពរយៈ អ្នក ឬប្រាក់ជំនួយចេញថ្លៃ។ អ្នកមានសិទ្ធិទទួលព័ត៌មាននេះ និងជំនួយនៅក្នុង ភាសាសំស្ក្រឹតដោយមិនអស់លុយឡើយ។ សូមទូរស័ព្ទ 800-508-4722 (TTY: 800-842-5357)។

ਪੰਜਾਬੀ (Punjabi):

ਇਸ ਨੋਟਿਸ ਵਿੱਚ ਖਾਸ ਜਾਣਕਾਰੀ ਹੈ. ਇਸ ਨੋਟਿਸ ਵਿੱਚ Premera Blue Cross Blue Shield of Alaska ਵਲੋਂ ਤੁਹਾਡੀ ਕਵਰੇਜ ਅਤੇ ਅਰਜੀ ਬਾਰੇ ਮਹੱਤਵਪੂਰਨ ਜਾਣਕਾਰੀ ਹੋ ਸਕਦੀ ਹੈ . ਇਸ ਨੋਟਿਸ ਜਵਾਬ ਖਾਸ ਤਾਰੀਖਾਂ ਹੋ ਸਕਦੀਆਂ ਹਨ. ਜੇਕਰ ਤੁਸੀਂ ਜਸ਼ਦਤ ਕਵਰੇਜ ਰਿੱਖਦੀ ਹੋਵੇ ਜਾਂ ਉਸ ਦੀ ਟਾਗਤ ਜਵਿੱਚ ਮਦਦ ਦੇ ਇਕੱਠ ਹੋ ਤਾਂ ਤੁਹਾਨੂੰ ਅੰਤਮ ਤਾਰੀਖ ਤੋਂ ਪਹਿਲਾਂ ਚੁੱਝ ਖਾਸ ਕਰਮ ਚੁੱਝਦੀ ਲੋੜ ਹੋ ਸਕਦੀ ਹੈ .ਤੁਹਾਨੂੰ ਮੁੜ ਵਿੱਚ ਤੋਂ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਜਾਣਕਾਰੀ ਅਤੇ ਮਦਦ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ ,ਕਾਲ 800-508-4722 (TTY: 800-842-5357).

فارسی (Farsi):

این اعلامیه حاوی اطلاعات مهم میباشد. این اعلامیه ممکن است حاوی اطلاعات مهم درباره فرم تقاضا و یا پوشش بیمه ای شما از طریق Premera Blue Cross Blue Shield of Alaska باشد. به تاریخ های مهم در این اعلامیه توجه نمایید. شما ممکن است برای حفظ پوشش بیمه تان یا کمک در پرداخت هزینه های درمانی تان، به تاریخ های مشخصی برای انجام کارهای خاصی احتیاج داشته باشید. شما حق این را دارید که این اطلاعات و کمک را به زبان خود به طور رایگان دریافت نمایید. برای کسب اطلاعات با شماره 800-508-4722 تماس بگیرید (TTY: 800-842-5357) تماس برقرار نمایید.

Polskie (Polish):

To ogłoszenie może zawierać ważne informacje. To ogłoszenie może zawierać ważne informacje o Państwie wniosku lub zakresu świadczeń poprzez Premera Blue Cross Blue Shield of Alaska. Prosimy zwrócić uwagę na kluczowe daty, które mogą być zawarte w tym ogłoszeniu aby nie przekroczyć terminów w przypadku utrzymania polisy ubezpieczeniowej lub pomocy związanej z kosztami. Macie Państwo prawo do bezpłatnej informacji we własnym języku. Zadzwońcie pod 800-508-4722 (TTY: 800-842-5357).

Português (Portuguese):

Este aviso contém informações importantes. Este aviso poderá conter informações importantes a respeito de sua aplicação ou cobertura por meio do Premera Blue Cross Blue Shield of Alaska. Poderão existir datas importantes neste aviso. Talvez seja necessário que você tome providências dentro de determinados prazos para manter sua cobertura de saúde ou ajuda de custos. Você tem o direito de obter esta informação e ajuda em seu idioma e sem custos. Ligue para 800-508-4722 (TTY: 800-842-5357).

Română (Romanian):

Prezenta notificare conține informații importante. Această notificare poate conține informații importante privind cererea sau acoperirea asigurării dumneavoastră de sănătate prin Premera Blue Cross Blue Shield of Alaska. Pot exista date cheie în această notificare. Este posibil să fie nevoie să acționați până la anumite termene limită pentru a vă menține acoperirea asigurării de sănătate sau asistența privitoare la costuri. Aveți dreptul de a obține gratuit aceste informații și ajutor în limba dumneavoastră. Sunați la 800-508-4722 (TTY: 800-842-5357).

Русский (Russian):

Настоящее уведомление содержит важную информацию. Это уведомление может содержать важную информацию о вашем заявлении или страховом покрытии через Premera Blue Cross Blue Shield of Alaska. В настоящем уведомлении могут быть указаны ключевые даты. Вам, возможно, потребуется принять меры к определенным предельным срокам для сохранения страхового покрытия или помощи с расходами. Вы имеете право на бесплатное получение этой информации и помощь на вашем языке. Звоните по телефону 800-508-4722 (TTY: 800-842-5357).

Fa'asamoa (Samoan):

Atonu ua iai i lenei fa'asilasilaga ni fa'amatalaga e sili ona taua e tatau ona e malamalama i ai. O lenei fa'asilasilaga o se fesoasoani e fa'amatala atili i ai i le tulaga o le polokalame, Premera Blue Cross Blue Shield of Alaska, ua e tau fia maua atu i ai. Fa'amolemole, ia e iloilu fa'alelei i aso fa'apitoa olo'o iai i lenei fa'asilasilaga taua. Masalo o le'a iai ni feau e tatau ona e faia ao le'i aulia le aso ua ta'ua i lenei fa'asilasilaga ina ia e iai pea ma maua fesoasoani mai ai i le polokalame a le Malo olo'o e iai i ai. Olo'o iai iate oe le aia tatau e maua atu i lenei fa'asilasilaga ma lenei fa'matalaga i legagana e te malamalama i ai aunoa ma se togiga tupe. Vili atu i le telefoni 800-508-4722 (TTY: 800-842-5357).

Español (Spanish):

Este Aviso contiene información importante. Es posible que este aviso contenga información importante acerca de su solicitud o cobertura a través de Premera Blue Cross Blue Shield of Alaska. Es posible que haya fechas clave en este aviso. Es posible que deba tomar alguna medida antes de determinadas fechas para mantener su cobertura médica o ayuda con los costos. Usted tiene derecho a recibir esta información y ayuda en su idioma sin costo alguno. Llame al 800-508-4722 (TTY: 800-842-5357).

Tagalog (Tagalog):

Ang Paunawa na ito ay naglalaman ng mahalagang impormasyon. Ang paunawa na ito ay maaaring naglalaman ng mahalagang impormasyon tungkol sa iyong aplikasyon o pagsakop sa pamamagitan ng Premera Blue Cross Blue Shield of Alaska. Maaaring may mga mahalagang petsa dito sa paunawa. Maaring mangailangan ka na magsagawa ng hakbang sa ilang mga itinakdang panahon upang mapanatili ang iyong pagsakop sa kalusugan o tulong na walang gastos. May karapatan ka na makakuha ng ganitong impormasyon at tulong sa iyong wika ng walang gastos. Tumawag sa 800-508-4722 (TTY: 800-842-5357).

ไทย (Thai):

ประกาศนี้ข้อมูลสำคัญ ประกาศนี้อาจมีข้อมูลที่สำคัญเกี่ยวกับการขอการสมัครหรือขอผลประโยชน์ สุภาพของคุณผ่าน Premera Blue Cross Blue Shield of Alaska และอาจมีกำหนดการใน ประกาศนี้ คุณอาจจะต้องดำเนินการภายในกำหนดระยะเวลาที่แน่นอนเพื่อจะรักษาการประกันสุขภาพ ของคุณหรือการช่วยเหลือที่มีค่าใช้จ่าย คุณมีสิทธิที่จะได้รับข้อมูลและความช่วยเหลือที่มีในภาษาของคุณ โดยไม่มีค่าใช้จ่าย โทร 800-508-4722 (TTY: 800-842-5357)

Український (Ukrainian):

Це повідомлення містить важливу інформацію. Це повідомлення може містити важливу інформацію про Ваше звернення щодо страхувального покриття через Premera Blue Cross Blue Shield of Alaska. Зверніть увагу на ключові дати, які можуть бути вказані у цьому повідомленні. Існує імовірність того, що Вам треба буде здійснити певні кроки у конкретні кінцеві строки для того, щоб зберегти Ваше медичне страхування або отримати фінансову допомогу. У Вас є право на отримання цієї інформації та допомоги безкоштовно на Вашій рідній мові. Дзвоніть за номером телефону 800-508-4722 (TTY: 800-842-5357).

Tiếng Việt (Vietnamese):

Thông báo này cung cấp thông tin quan trọng. Thông báo này có thông tin quan trọng về đơn xin tham gia hoặc hợp đồng bảo hiểm của quý vị qua chương trình Premera Blue Cross Blue Shield of Alaska. Xin xem ngày quan trọng trong thông báo này. Quý vị có thể phải thực hiện theo thông báo đúng trong thời hạn để duy trì bảo hiểm sức khỏe hoặc được trợ giúp thêm về chi phí. Quý vị có quyền được biết thông tin này và được trợ giúp bằng ngôn ngữ của mình miễn phí. Xin gọi số 800-508-4722 (TTY: 800-842-5357).

CHANGE OF BENEFICIARY DESIGNATION

Please attach to original enrollment form

POLICY # _____

EMPLOYER/POLICYHOLDER NAME _____

EMPLOYEE INFORMATION

NAME _____ PHONE NUMBER _____

STREET ADDRESS _____ CITY _____ STATE _____ ZIP CODE _____

PRIMARY BENEFICIARY(IES):	
NAME	DATE OF BIRTH
ADDRESS	
RELATIONSHIP	BENEFIT PERCENT
NAME	DATE OF BIRTH
ADDRESS	
RELATIONSHIP	BENEFIT PERCENT
CONTINGENT BENEFICIARY(IES):	
NAME	DATE OF BIRTH
ADDRESS	
RELATIONSHIP	BENEFIT PERCENT
NAME	DATE OF BIRTH
ADDRESS	
RELATIONSHIP	BENEFIT PERCENT

DEFINITIONS

Primary Beneficiary: The person or persons you want to receive the life insurance benefit if you die. If more than one primary beneficiary has been named, and the specific percentage has not been designated, then each will receive an equal share of the benefit.

Contingent Beneficiary: The person or persons you want to receive the life insurance benefit if you die and if no primary beneficiary is alive on that date. If more than one contingent beneficiary has been named, and the specific percentage has not been designated, then each will receive an equal share of the benefit.

I, the undersigned, reserve the right to change the beneficiary(ies) without the consent of said beneficiary(ies).

EMPLOYEE SIGNATURE _____

DATE SIGNED _____

**RECEIPT OF
ALASKA PUBLIC BROADCASTING HEALTH TRUST
SUMMARY PLAN DESCRIPTION WRAP DOCUMENTS AND
EMPLOYEE NOTIFICATIONS**

My signature below verifies that I have received notification of the Alaska Public Broadcasting Health Trust Summary Plan Description WRAP Documents and Employee Notifications.

I have reviewed these documents and understand it is my sole responsibility to understand my coverage and rights.

Employee's Name (Print)

Employee's Signature

Date

Employee's Participating Station/Organization

Please return to:

Kim Pigg
Alaska Public Broadcasting Health Trust
PO Box 200009
Anchorage, Alaska 99520

Or by email to kim@akpb.org

Or by fax at 907-277-6350

It is recommended that you provide copy of the signed form to your station manager/human resource manager for inclusion in your personnel file and/or with your health plan records as well as retaining a copy for your own files.

ALASKA PUBLIC BROADCASTING HEALTH TRUST

TO: Participant in Alaska Public Broadcasting Health Trust Plan

FROM: Kim Pigg, Administrative Manager

DATE: November 26, 2018

RE: Employee Benefit Plan Summary Plan Description and Employee Notifications

The Summary Plan Description is an important document that tells participants what the plan provides and how it operates. The employee notifications provide additional important information that affects your health plan. Please review these important documents.

You can access these documents online at: <http://030c78c.netsolhost.com/healthtrust.html>

At the above listed website you will find the following documents for the 2018 Alaska Public Broadcasting Benefit plan documents and notification:

- SPD Wrap Document
- Medical Plan Booklet
- Dental Booklet
- Life Certificate – Class 1
- Life Certificate – Class 2
- Life Certificate – Class 3
- Employee Notification Document

Additional documents may be added to this website in the future. Future years Summary Plan Description, plan documents, and notifications will be added to the above website by the 15th of March each year. You will only be required to sign receipt of these documents in upcoming years only if the plan changes and/or there are significant modifications to the plan components or notifications.

If requested, a hard copy of any of these documents can be provided to you at no charge.

If you have any questions about these documents, please contact me at:

Kim Pigg
Alaska Public Broadcasting Health Trust
135 Cordova Street
Anchorage, AK 99501
Phone: (907) 277-6300 ext. 6002
Email: kim@akpb.org

Waiver of Coverage

1. EMPLOYEE INFORMATION

Group/employer name		Group number	
Employee name	Employee date of birth	Gender <input type="checkbox"/> Male <input type="checkbox"/> Female	Number of hours worked per week

2. WAIVER CONFIRMATION

This is to confirm that I decline to participate in the Premera Blue Cross Blue Shield of Alaska program offered through my employer's group health plan as follows.

- ☐ I do not wish to enroll **myself**. I have other Group coverage as follows:
- ☐ CHAMPUS/Tricare
 - ☐ Medicare as primary, at the request of the Medicare enrollee
 - ☐ Another group health plan through my spouse or parent. Name of spouse's/parent's employer: _____
- ☐ I do not wish to enroll **myself**. I have other Individual coverage.
- ☐ I do not wish to enroll **myself**. I do not have other health coverage.
- ☐ I do not wish to enroll my ☐ spouse ☐ children.* They have other Group coverage.
- ☐ I do not wish to enroll my ☐ spouse ☐ children.* They have other Individual coverage.
- ☐ I do not wish to enroll my ☐ spouse ☐ children.* They have coverage through Medicaid/CHIP or other state-sponsored coverage.
- ☐ I do not wish to enroll my ☐ spouse ☐ children.* They do not have other health coverage.

*Please list the names of specific children you wish to waive if you are not enrolling all of them: _____

3. EVIDENCE OF OTHER GROUP COVERAGE

Are you an employee of a small group employer (2-99 employees)? *If unknown, check with your Group Benefits Administrator to verify.*

- ☐ No, go to Section 4 ☐ Yes, please provide the following:

If you have declined due to having **other Group coverage for yourself**, attach one of the following to provide evidence of that other coverage.

- ☐ Copy of your insurance ID card from the other group coverage
- ☐ Copy of an Explanation of Benefits (EOB) for yourself from the other group coverage

4. EMPLOYEE SIGNATURE

If you are declining enrollment for yourself or dependents (including your spouse) because of other health care coverage, you may in the future enroll yourself or your dependents in this plan prior to the next open enrollment period. To do this, you must have involuntarily lost your other coverage (or receive a request to enroll from a state agency administering Medicaid or CHIP) and we must receive your enrollment application within 60 days after your other coverage ended. Additionally, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and dependents, provided we receive your completed enrollment application within 60 days after the marriage, birth, adoption, or placement for adoption, unless a different time limit has been specified in your benefit booklet.

By signing below, you understand that you will be unable to obtain coverage under your employer's group health plan until the next open enrollment period, unless you and/or your dependents qualify for enrollment under the special enrollment rules described above.

Please note: A person who, with intent to injure, defraud, or deceive, knowingly makes a false or fraudulent statement or representation in or with reference to an application for insurance may be prosecuted under state law.

X

Date

Discrimination is Against the Law

Premera Blue Cross Blue Shield of Alaska complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Getting Help in Other Languages

This Notice has Important Information. This notice may have important information about your application or coverage through Premera Blue Cross Blue Shield of Alaska. There may be key dates in this notice. You may need to take action by certain deadlines to keep your health coverage or help with costs. You have the right to get this information and help in your language at no cost. Call 800-508-4722 (TTY: 800-842-5357).

Español (Spanish): Este Aviso contiene información importante. Es posible que este aviso contenga información importante acerca de su solicitud o cobertura a través de Premera Blue Cross Blue Shield of Alaska. Es posible que haya fechas clave en este aviso. Es posible que deba tomar alguna medida antes de determinadas fechas para mantener su cobertura médica o ayuda con los costos. Usted tiene derecho a recibir esta información y ayuda en su idioma sin costo alguno. Llame al 800-508-4722 (TTY: 800-842-5357).

中文 (Chinese): 本通知有重要的訊息。本通知可能有關於您透過 Premera Blue Cross Blue Shield of Alaska 提交的申請或保險的重要訊息。本通知內可能有重要日期。您可能需要在截止日期之前採取行動，以保留您的健康保險或者費用補貼。您有權利免費以您的母語得到本訊息和幫助。請撥電話 800-508-4722 (TTY: 800-842-5357)。

Tiếng Việt (Vietnamese): Thông báo này cung cấp thông tin quan trọng. Thông báo này có thông tin quan trọng về đơn xin tham gia hoặc hợp đồng bảo hiểm của quý vị qua chương trình Premera Blue Cross Blue Shield of Alaska. Xin xem ngày quan trọng trong thông báo này. Quý vị có thể phải thực hiện theo thông báo đúng trong thời hạn để duy trì bảo hiểm sức khỏe hoặc được trợ giúp thêm về chi phí. Quý vị có quyền được biết thông tin này và được trợ giúp bằng ngôn ngữ của mình miễn phí. Xin gọi số 800-508-4722 (TTY: 800-842-5357).

Tagalog (Tagalog): Ang Paunawa na ito ay naglalaman ng mahalagang impormasyon. Ang paunawa na ito ay maaaring naglalaman ng mahalagang impormasyon tungkol sa iyong aplikasyon o pagsakop sa pamamagitan ng Premera Blue Cross Blue Shield of Alaska. Maaaring may mga mahalagang petsa dito sa paunawa. Maaring mangailangan ka na magsagawa ng hakbang sa ilang mga itinakdang panahon upang mapanatili ang iyong pagsakop sa kalusugan o tulong na walang gastos. May karapatan ka na makakuha ng ganitong impormasyon at tulong sa iyong wika ng walang gastos. Tumawag sa 800-508-4722 (TTY: 800-842-5357).



BLUE CROSS BLUE SHIELD OF ALASKA

P.O. Box 240609
Anchorage, AK 99524

Other Coverage Questionnaire

Customer Service: 800-508-4722
Hearing Impaired: 800-842-5357

Dear Subscriber:

To avoid any further delay processing your claim(s), we need your help! We appreciate your assistance in providing this information, and thank you for your cooperation. Please complete and return this form by mail or call Customer Service at 1-800-508-4722 within 45 days of the postmark date. When we receive the completed form, we will process your claim within 15 days.

Subscriber Name and Address

Date _____

Member ID _____

Group Number _____

Service Date(s) _____

Claim Number _____

When you or your dependents have other health coverage, the information requested below will enable us to coordinate payment of your claim(s) with your other carrier(s). Please refer to the back of this form for answers to the most often asked coordination of benefits questions. If you require assistance in completing this form, please contact your employer or our Customer Service Department.

OTHER INSURANCE INFORMATION

Do you or any family members have any of the following:

1. Coverage with us (other than listed above)? ☐ No ☐ Yes If Yes, please complete the following line.

SUBSCRIBER NAME	DATE OF BIRTH MONTH DAY YEAR	SUBSCRIBER ID NUMBER	GROUP NUMBER
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2. Medicare coverage ☐ No ☐ Yes If Yes, please complete the following sections. If there is more than one member with Medicare Coverage, use a separate piece of paper. **Please include a copy of your Medicare card(s) for each Medicare recipient.**

NAME OF FAMILY MEMBER WITH MEDICARE COVERAGE		MEDICARE ID NUMBER	PART A EFF. DATE	PART B EFF. DATE	PART D EFF. DATE
			/ /	/ /	/ /
RETIREMENT DATE / /	ARE YOU ENTITLED TO MEDICARE DUE TO ONE OF THE FOLLOWING: <input type="checkbox"/> DISABILITY <input type="checkbox"/> KIDNEY FAILURE	DATES REQUIRED IF DISABILITY OR KIDNEY FAILURE CHECKED:	DATE OF ENTITLEMENT / /	FIRST DIALYSIS TREATMENT / /	KIDNEY TRANSPLANT / /

Are you entitled to Medicare for more than one reason? If so, give the reasons for your dual entitlement.

3. Other medical, dental, prescription drug, or vision coverage? ☐ No ☐ Yes

If Yes, please complete the following sections. If more than one policy, please attach additional paper.

IF ANOTHER HEALTH INSURANCE PLAN PAYS FIRST, SEND US A COPY OF THEIR EXPLANATION OF BENEFITS.

OTHER INSURANCE COMPANY:

COMPANY NAME		
STREET ADDRESS		
CITY	STATE	ZIP CODE
TELEPHONE NUMBER ()		
EFFECTIVE DATE OF COVERAGE		

NAME OF POLICYHOLDER	DATE OF BIRTH MONTH DAY YEAR
RELATIONSHIP TO OUR SUBSCRIBER	
IS POLICY A GROUP COVERAGE? <input type="checkbox"/> NO <input type="checkbox"/> YES IS THIS COBRA COVERAGE? <input type="checkbox"/> NO <input type="checkbox"/> YES	
IS COVERAGE AN INDIVIDUAL POLICY? <input type="checkbox"/> NO <input type="checkbox"/> YES	
POLICY ID # (SOCIAL SECURITY #, MEMBER #, ETC.)	
GROUP #	
EMPLOYER: ARE YOU RETIRED? <input type="checkbox"/> NO <input type="checkbox"/> YES	
ABOVE POLICY IS FOR: <input type="checkbox"/> MEDICAL <input type="checkbox"/> DENTAL <input type="checkbox"/> VISION <input type="checkbox"/> PRESCRIPTION DRUGS	
ABOVE POLICY COVERS: <input type="checkbox"/> SUBSCRIBER <input type="checkbox"/> SPOUSE <input type="checkbox"/> DEPENDENT CHILDREN	

(OVER)

4. If parents are divorced or legally separated, the following information is needed to determine which coverage will process claims first for dependent children.

CHILD'S NAME FIRST LAST	NAME OF PERSON WITH CUSTODY	RELATIONSHIP TO CHILD LISTED	NAME OF PERSON WITH FINANCIAL RESPONSIBILITY FOR HEALTH COVERAGE ACCORDING TO DIVORCE DECREE	RELATIONSHIP TO CHILD	NAME OF OTHER COVERAGE PROVIDED*

* If this is different from the Other Insurance Company listed in Question Number 3, please list all other coverage information (e.g., telephone number, name of policyholder, ID Number, Group Number, etc.) on a separate sheet.

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

SIGNATURE OF SUBSCRIBER OR SPOUSE

X

Questions and Answers to Help You Understand Coordination of Benefits (COB)

What is Coordination of Benefits (COB)?

COB is two or more health care companies working together to share the cost of health care expenses.

Why do we coordinate benefits?

Insurance regulations allow health care companies to coordinate benefits. These regulations allow us to keep your cost of health care coverage as low as possible by avoiding payment of more than the total charge of bills submitted. These rules identify one plan as "primary" (the company that pays first) and the other plan as "secondary" (the company that pays second.)

Who do I submit my bill(s) to first?

- ♦ If the patient is our Subscriber, submit to us first and the other plan second.
- ♦ If the patient is the spouse of our Subscriber, submit to the other plan first and to us second.
- ♦ If the patient is a dependent child, submit to the plan of the parent whose birthday falls **earliest in the year**. Example: mother's birth date is May 5th and father's birth date is November 9, submit to the **mother's** plan first.
- ♦ If the parents of the patient are divorced or legally separated, submit first to the plan of the parent with financial responsibility for health care coverage according to the divorce decree. If not stated in the divorce decree, submit bill(s) in the following order:
 - A. To the plan of the parent with custody;
 - B. To the plan of the spouse of the parent with custody;
 - C. To the plan of the natural parent without custody; or
 - D. To the plan of the spouse of the parent without custody.
- ♦ If you have two coverages with us, submit each bill with both Subscriber and Group identification numbers.
- ♦ If Medicare is your primary carrier, submit your bill(s) to us with a copy of the Medicare Explanation of Benefits.
- ♦ If you are the Subscriber of more than one health care coverage, the coverage which has been effective the longest is primary. Submit your bill(s) to that carrier first.
- ♦ Retiree Plans may require any non-retiree coverage to be primary.

How do we coordinate benefits?

- ♦ When we receive your bill(s), we determine which health care company will process your bill(s) first.
- ♦ If you submit your bill(s) with a copy of your other health care company's denial or an Explanation of Benefits, we will use this information to process your bill(s) promptly.
- ♦ If we do not receive this information with your bill(s), we contact your other health care company to obtain the information needed to process your bill(s). We always call those companies that coordinate over the telephone. This enables us to process your bill(s) promptly.

When do I receive an "Other Coverage Questionnaire"?

- ♦ When we have conflicting, incomplete or outdated information, you will receive a questionnaire.
- ♦ When your other coverage cancels, we need new coverage information.

IMPORTANT REMINDERS

- ♦ When we request COB information, please return the form by the date indicated to assure prompt processing of your bill(s).
- ♦ Always keep your health care providers (doctor, dentist, etc.) updated with your correct health care coverage information.